

Spa water troubleshooting

Excessive Foaming

Possible Cause	Solution	Preventative Maintenance
Buildup of body oils, cosmetics and detergents from bathers	Add FOAM DOWN . Shock with RENEW or RENEW TABS.	Use RENEW weekly to oxidize unwanted organic material.
Calcium hardness too low	Add CALCIUM BOOSTER to obtain 150-400 ppm calcium level in the water.	When adding make-up water or freshly filling the spa, have the calcium level tested.
Large amount of total dissolved solids	Drain and refill water.	Drain and refill water at least once every 90 days.

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Eye / Skin Irritation

Possible Cause	Solution	Preventative Maintenance
pH or total alkalinity out of balance	Test water and adjust pH and total alkalinity as necessary using SPA UP or SPA DOWN .	Maintain a pH of 7.2 - 7.8 and total alkalinity of 80 - 120 ppm.

Chloramines or excessive organic contaminants

Shock water with [RENEW](#).

Shock water weekly as part of the Simple Spa Care® Program.

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Water Odor

Possible Cause	Solution	Preventative Maintenance
Excessive organic contaminants or lack of sanitizer	Shock treat with RENEW . Check and adjust sanitizer level.	Use RENEW weekly as part of the Simple Spa Care® Program.

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Chalky, White Scale Deposits

Possible Cause	Solution	Preventative Maintenance
High mineral content in water	Add 2 oz. of DEFENDER per 800 gallons of water.	Use DEFENDER as part of the Simple Spa Care® Program.

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Scum Deposit on Waterline

Possible Cause	Solution	Preventative Maintenance
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Oils, lotions and detergents from bathers have caused buildup

Clean scumline with **CITRABRIGHT**. Use 1 oz. **ENZYME** per 250 gallons of water.

Use **ENZYME** as part of the Simple Spa Care® Program.

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Brown Water

Possible Cause	Solution	Preventative Maintenance
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High iron or manganese content

Add **METAL GON** to sequester minerals in the water. Check pH level.

Test pH and total alkalinity and maintain proper levels. **METAL GON** should be used each time the spa is filled.

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Clear, Green Water

Possible Cause	Solution	Preventative Maintenance
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Dissolved copper or iron in spa water

Add **METAL GON** to sequester minerals in the water. Check pH level.

Test pH and total alkalinity and maintain proper levels. **METAL GON** should be used each time the spa is filled.